Closure Stage Quality Assurance Report

Form Status: Approved	
Overall Rating:	Satisfactory
Decision:	
Portfolio/Project Number:	00069984
Portfolio/Project Title:	Enhancing Access to Knowledge for Development
Portfolio/Project Date:	2013-01-01 / 2020-12-31

Strategic   **Quality Rating: Satisfactory**

1. Did the project pro-actively identified changes to the external environment and incorporated them into the project strategy?

○ 3: The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives, assumptions were tested to determine if the project's strategy was valid. There is some evidence that the project board considered the implications, and documented the changes needed to the project in response. (all must be true)

◉ *2: The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives. There is some evidence that the project board discussed this, but relevant changes did not fully integrate in the project. (both must be true)*

○ 1: The project team considered relevant changes in the external environment since implementation began, but there is no evidence that the project team considered these changes to the project as a result.

Evidence:

The project, by virtue of the composition of its board and proximity to the Minister of ICT and being implemented by the ministry itself, is continuously aware of new relevant national priorities and strategic updates, therefore it is able to position itself strategically in order to meet demands and adjust accordingly. Evidently, MCIT and NTI hosted a workshop on "5G Opportunities and Challenges Workshop" on Sept. 30th 2019 which discussed the opportunities that 5G technology applications provide within the framework of the state's plan for digital transformation.This event came in line with the state's efforts to keep abreast of the world's groundbreaking technologies to improve the quality and efficacy of digital services, and provide high-speed data transfer solutions.

List of Uploaded Documents

#	File Name	Modified By	Modified On
1	LPACMinutesE2K4D_3980_301 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/LPACMinutesE2K4D_3980_301.pdf)	reem.elsawy@undp.org	2/20/2020 3:45:00 PM
2	MOMboardmeeting2May2018_3980_301 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/MOMboardmeeting2May2018_3980_301.pdf)	reem.elsawy@undp.org	2/20/2020 3:45:00 PM

2. Was the project aligned with the thematic focus of the Strategic Plan?

○ *3: The project responded to at least one of the development settings as specified in the Strategic Plan (SP) and adopted at least one Signature Solution .The project's RRF included all the relevant SP output indicators. (all must be true)*

○ 2: The project responded to at least one of the developments settings1 as specified in the Strategic Plan. The project's RRF included at least one SP output indicator, if relevant. (both must be true)

○ 1: While the project may have responded to a partner's identified need, this need falls outside of the UNDP Strategic Plan. Also select this option if none of the relevant SP indicators are included in the RRF.

Evidence:

The project responds to one of the development settings: Accelerate structural transformations for sustainable development as specified in the Strategic Plan and adopts one of the 6 Signature Solutions: Strengthen effective, inclusive and accountable governance. The project adopts relevant SP output indicators among which is the use of digital technologies and big data enabled for improved public services and other government functions.

The Project was designed to respond to UNDP's Strategic Plan of Sustainable Development through formulating, testing, and implementing policies to increase access and foster use of ICT to achieve sustainable technology production goals. Some of the activities targeted changing government culture on the national level to use outsourced hosting services through virtual infrastructure technology.

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#	File Name	Modified By	Modified On
No documents available.			

Relevant   **Quality Rating: Satisfactory**

3. Were the project's targeted groups systematically identified and engaged, with a priority focus on the discriminated and marginalized, to ensure the project remained relevant for them?

○ 3: Systematic and structured feedback was collected over the project duration from a representative sample of beneficiaries, with a priority focus on the discriminated and marginalized, as part of the project's monitoring system. Representatives from the targeted groups were active members of the project's governance mechanism (i.e., the project board or equivalent) and there is credible evidence that their feedback informs project decision making. (all must be true)

◉ *2: Targeted groups were engaged in implementation and monitoring, with a priority focus on the discriminated and marginalized. Beneficiary feedback, which may be anecdotal, was collected regularly to ensure the project addressed local priorities. This information was used to inform project decision making. (all must be true to select this option)*

○ 1: Some beneficiary feedback may have been collected, but this information did not inform project decision making. This option should also be selected if no beneficiary feedback was collected

○ Not Applicable

Evidence:

> The project remains firmly committed to promoting an ICT sector that supports Egypt's transition to a digital society in which all citizens play a part in shaping the future of their country. Through a variety of channels and the maintenance of solid telecommunications infrastructure, MCIT has paved the way for the development of a number of vital sectors among which are education, healthcare, research and development, and entrepreneurship - and has contributed in no small way to improving the climate for investment.

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#	File Name	Modified By	Modified On
1	ICT_Indicators_in_Brief_November_2019_3980_303 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/ICT_Indicators_in_Brief_November_2019_3980_303.pdf)	reem.elsawy@undp.org	2/20/2020 5:49:00 PM
2	Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_303 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_303.pdf)	reem.elsawy@undp.org	2/20/2020 5:49:00 PM

4. Did the project generate knowledge, and lessons learned (i.e., what has worked and what has not) and has this knowledge informed management decisions to ensure the continued relevance of the project towards its stated objectives, the quality of its outputs and the management of risk?

○ 3: Knowledge and lessons learned from internal or external sources (gained, for example, from Peer Assists, After Action Reviews or Lessons Learned Workshops) backed by credible evidence from evaluation, corporate policies/strategies, analysis and monitoring were discussed in project board meetings and reflected in the minutes. There is clear evidence that changes were made to the project to ensure its continued relevance. (both must be true)

◉ *2: Knowledge and lessons learned backed by relatively limited evidence, drawn mainly from within the project, were considered by the project team. There is some evidence that changes were made to the project as a result to ensure its continued relevance. (both must be true)*

○ 1: There is limited or no evidence that knowledge and lessons learned were collected by the project team. There is little or no evidence that this informed project decision making.

Evidence:

Building on the success and lessons learnt from its preceding project "Empowering and Connecting the community through ICT and Egypt's emergence as a regional digital hub" this project supported building the national capacities in all sectors. It Developed work for the ministries and government establishments that needed archiving, digitization, and portals such as:
-      New Urban Communities Authority (Egypt) and 6th of October Authority Project (aimed to archive 1 M. documents including maps, A4 and A3 papers
-      The Country House Portal Project
Stemming from the knowledge gained from this project, UNDP and MCIT have embarked on further collaboration with "MERC" which seeks to accelerate the pace of progress in all developmental areas through ICT for maximizing the benefit from Egypt human resources and capabilities focusing on the building of the Egyptian citizen and the transition to the digital society.
(Kindly refer to the last part in the attached final report stating all lessons learnt)

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#	File Name	Modified By	Modified On
1	FinalReport_3980_304 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/FinalReport_3980_304.docx)	reem.elsawy@undp.org	2/20/2020 1:50:00 PM
2	LPACMinutesE2K4D_3980_304 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/LPACMinutesE2K4D_3980_304.pdf)	reem.elsawy@undp.org	2/20/2020 1:50:00 PM

5. Was the project sufficiently at scale, or is there potential to scale up in the future, to meaningfully contribute to development change?

○ *3: There was credible evidence that the project reached sufficient number of beneficiaries (either directly through significant coverage of target groups, or indirectly, through policy change) to meaningfully contribute to development change.*

○ 2: While the project was not considered at scale, there are explicit plans in place to scale up the project in the future (e.g. by extending its coverage or using project results to advocate for policy change).

○ 1: The project was not at scale, and there are no plans to scale up the project in the future.

Evidence:

The project has been scaled up with a new collaboration between MCIT and UNDP "MERC" in aim to accelerate the pace of progress in all developmental areas through ICT for maximizing the benefit from Egypt human resources and capabilities focusing on the building of the Egyptian citizen and the transition to the digital society. The new project reflects and is aligned with the National ICT Strategy 2030 set forth by MCIT.
http://www.mcit.gov.eg/ict_strategy
http://www.egyptictindicators.gov.eg/en/Pages/default33.aspx
(please see attached report reflecting number of users for each service for 2nd quarter of 2019)
Progress report attached with indicators for each output (P. 8-10)

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#	File Name	Modified By	Modified On
1	ICTIndicatorsQ32019_3980_305 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/ICTIndicatorsQ32019_3980_305.pdf)	reem.elsawy@undp.org	2/20/2020 2:01:00 PM
2	Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_305 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_305.pdf)	reem.elsawy@undp.org	2/20/2020 3:49:00 PM
3	EA2K4DprogressreportJantoOct.2019003_2241_205_3980_305 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/EA2K4DprogressreportJantoOct.2019003_2241_205_3980_305.doc)	reem.elsawy@undp.org	2/20/2020 6:00:00 PM

Principled   **Quality Rating: Highly Satisfactory**

6. Were the project's measures (through outputs, activities, indicators) to address gender inequalities and empower women relevant and produced the intended effect? If not, evidence-based adjustments and changes were made.

- ⦿ *3: The project team gathered data and evidence through project monitoring on the relevance of the measures to address gender inequalities and empower women. Analysis of data and evidence were used to inform adjustments and changes, as appropriate. (both must be true)*
- ○ 2: The project team had some data and evidence on the relevance of the measures to address gender inequalities and empower women. There is evidence that at least some adjustments were made, as appropriate. (both must be true)
- ○ 1: The project team had limited or no evidence on the relevance of measures to address gender inequalities and empowering women. No evidence of adjustments and/or changes made. This option should also be selected if the project has no measures to address gender inequalities and empower women relevant to the project results and activities.

Principled   **Quality Rating: Highly Satisfactory**

Evidence:

The Project supported improving gender equality and women's empowerment through availing the same equal training opportunities for males and females. The issues of gender inequalities and empowering women were monitored through statistics conducted by MCIT Information Center especially for number of female and male students taking training skills (basic ICT training as ICDL Program), or professional training provided by ITI and NTI. The proportion of students, graduates, and post-graduates by gender have been monitored and published in the website.
Due care has been given to ICT for Girls and Women in Egypt to benefit from their capabilities and help them overcome the challenges they had faced on both the educational and career levels. Proportion of students, graduates, and post-graduates by gender with IT specialty or Communication have been traced to ensure equal opportunities provided for empowering girls and young women. This helped women to enter the field of ICT whether through education, training or employment. The Project supported formulating several pillars like "the ICT for Woman Portal" to act as a window for females to get access to all the data and information related to learning, studying and working in the field of ICT. The portal has covered success stories about females and ICT, the different initiatives taken to empower women in this field and the latest studies and reports, international organizations contributions and links to training, internship and job opportunities
http://www.ictforwoman.gov.eg/Default.aspx

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#	File Name	Modified By	Modified On
1	Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_306 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_306.pdf)	reem.elsawy@undp.org	2/20/2020 7:47:00 PM

7. Were social and environmental impacts and risks successfully managed and monitored?

○ 3: Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for Substantial and High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed for identified risks through consultative process and implemented, resourced, and monitored. Risks effectively managed or mitigated. If there is a substantive change to the project or change in context that affects risk levels, the SESP was updated to reflect these changes. (all must be true)

◉ *2: Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for Substantial and High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed, implemented and monitored for identified risks. OR project was categorized as Low risk through the SESP.*

○ 1: Social and environmental risks were tracked in the risk log. For projects categorized as High, Substantial, or Moderate Risk, there was no evidence that social and environmental assessments completed and/or management plans or measures development, implemented or monitored. There are substantive changes to the project or changes in the context but SESP was not updated. (any may be true)

Evidence:

The project has been categorized as a low risk project in the conducted SESP.
Attached for reference
The project mainstreamed environmental sustainability through promoting green ICT for healthy life that include, but not limited to, eco-friendly procurement, employee behavior, running data centers on sustainable generated energy, environmentally sound disposal of used electrical equipment and recycling

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#	File Name	Modified By	Modified On
1	SESP-EA2K_3980_307 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/SESP-EA2K_3980_307.docx)	reem.elsawy@undp.org	2/20/2020 2:14:00 PM

8. Were grievance mechanisms available to project-affected people and were grievances (if any) addressed to ensure any perceived harm was effectively mitigated?

○ *3: Project-affected people actively informed of UNDP's Corporate Accountability Mechanism (SRM/SECU) and how to access it. If the project was categorized as High, Substantial, or Moderate Risk through the SESP, a project-level grievance mechanism was in place and project affected people informed. If grievances were received, they were effectively addressed in accordance with SRM Guidance. (all must be true)*

○ 2: Project-affected people informed of UNDP's Corporate Accountability Mechanism and how to access it. If the project was categorized as Substantial or High Risk through the SESP, a project -level grievance mechanism was in place and project affected people informed. If grievances were received, they were responded to but faced challenges in arriving at a resolution.

○ 1: Project-affected people was not informed of UNDP's Corporate Accountability Mechanism. If grievances were received, they were not responded to. (any may be true)

Evidence:

> The project has been categorized as low risk in its conducted SESP (attached in question 7 for ease of reference) The project has promoted Green ICT and sound disposal of eWaste (rendering business processes more energy-efficient through reducing environmental impact and saving cost). It has also encouraged innovative green solutions and applications to serve the citizens, enrich the Arabic e-Content and e-Culture as 1st gateway to increase use of Internet among all levels of society.

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No documents available.			

Management & Monitoring   **Quality Rating: Satisfactory**

9. Was the project's M&E Plan adequately implemented?

○ 3: The project had a comprehensive and costed M&E plan. Baselines, targets and milestones were fully populated. Progress data against indicators in the project's RRF was reported regularly using credible data sources and collected according to the frequency stated in the Plan, including sex disaggregated data as relevant. Any evaluations conducted, if relevant, fully meet decentralized evaluation standards, including gender UNEG standards. Lessons learned, included during evaluations and/or After-Action Reviews, were used to take corrective actions when necessary. (all must be true)

◉ *2: The project costed M&E Plan, and most baselines and targets were populated. Progress data against indicators in the project's RRF was collected on a regular basis, although there was may be some slippage in following the frequency stated in the Plan and data sources was not always reliable. Any evaluations conducted, if relevant, met most decentralized evaluation standards. Lessons learned were captured but were used to take corrective actions. (all must be true)*

○ 1: The project had M&E Plan, but costs were not clearly planned and budgeted for, or were unrealistic. Progress data was not regularly collected against the indicators in the project's RRF. Evaluations did not meet decentralized evaluation standards. Lessons learned were rarely captured and used. Select this option also if the project did not have an M&E plan.

Evidence:

> The PMU has M&E tools to monitor and evaluate the project activities; indicators, performance against outputs such as MCIT indicators (attached for reference), website, media, news, broadcasts, monthly newsletter, back-home reports from missions, local, regional, and international events. It also submitted progress reports that required systematic collection of progress towards targets in accordance with specified indicators.

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#	File Name	Modified By	Modified On
1	Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_309 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_309.pdf)	reem.elsawy@undp.org	2/20/2020 2:33:00 PM
2	ICTIndicatorsQ32019_3980_309 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/ICTIndicatorsQ32019_3980_309.pdf)	reem.elsawy@undp.org	2/20/2020 1:23:00 PM

10. Was the project's governance mechanism (i.e., the project board or equivalent) function as intended?

○ 3: The project's governance mechanism operated well, and was a model for other projects. It met in the agreed frequency stated in the project document and the minutes of the meetings were all on file. There was regular (at least annual) progress reporting to the project board or equivalent on results, risks and opportunities. It is clear that the project board explicitly reviewed and used evidence, including progress data, knowledge, lessons and evaluations, as the basis for informing management decisions (e.g., change in strategy, approach, work plan.) (all must be true to select this option)

◉ *2: The project's governance mechanism met in the agreed frequency and minutes of the meeting are on file. A project progress report was submitted to the project board or equivalent at least once per year, covering results, risks and opportunities. (both must be true to select this option)*

○ 1: The project's governance mechanism did not meet in the frequency stated in the project document over the past year and/or the project board or equivalent was not functioning as a decision-making body for the project as intended.

Evidence:

Please see attached board meeting minute, progress reports and the final report. Additionally there were frequent meetings with operations personnel to ensure adequacy and effectiveness.

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#	File Name	Modified By	Modified On
1	EA2K4DprogressreportJantoOct.2019_3980_310 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/EA2K4DprogressreportJantoOct.2019_3980_310.doc)	reem.elsawy@undp.org	2/20/2020 2:35:00 PM
2	MOMboardmeeting2May2018_3980_310 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/MOMboardmeeting2May2018_3980_310.pdf)	reem.elsawy@undp.org	2/20/2020 2:35:00 PM
3	EA2K4D_Achivments_Report_2017_3980_310 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/EA2K4D_Achivments_Report_2017_3980_310.doc)	reem.elsawy@undp.org	2/20/2020 6:15:00 PM
4	FinalReport_3980_310 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/FinalReport_3980_310.docx)	reem.elsawy@undp.org	2/20/2020 6:15:00 PM
5	APR20131_3980_310 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/APR20131_3980_310.pdf)	reem.elsawy@undp.org	2/20/2020 6:22:00 PM
6	APR2013_3980_310 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/APR2013_3980_310.pdf)	reem.elsawy@undp.org	2/20/2020 6:23:00 PM

11. Were risks to the project adequately monitored and managed?

○ 3: The project monitored risks every quarter and consulted with the key stakeholders, security advisors, to identify continuing and emerging risks to assess if the main assumptions remained valid. There is clear evidence that relevant management plans and mitigating measures were fully implemented to address each key project risk and were updated to reflect the latest risk assessment. (all must be true)

◉ *2: The project monitored risks every year, as evidenced by an updated risk log. Some updates were made to management plans and mitigation measures.*

○ 1: The risk log was not updated as required. There was may be some evidence that the project monitored risks that may affected the project's achievement of results, but there is no explicit evidence that management actions were taken to mitigate risks.

Evidence:

MCIT provided an effective regulatory framework for ICT sector following concerted efforts and cooperation with other ministries and authorities, academia, civil society and the private sector. It launched by end of year 2017 a comprehensive National ICT Strategy for 2015-2020.
Also please refer to section on Risks and Mitigation in attached final report
http://www.mcit.gov.eg/ict_strategy

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#	File Name	Modified By	Modified On
1	FinalReport_3980_311 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/FinalReport_3980_311.docx)	reem.elsawy@undp.org	2/20/2020 7:50:00 PM
2	RiskLog_3980_311 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/RiskLog_3980_311.PNG)	reem.elsawy@undp.org	2/20/2020 2:47:00 PM
3	MCITstrategy2017_3980_311 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/MCITstrategy2017_3980_311.pdf)	reem.elsawy@undp.org	2/20/2020 2:47:00 PM

Efficient   **Quality Rating: Highly Satisfactory**

12. Adequate resources were mobilized to achieve intended results. If not, management decisions were taken to adjust expected results in the project's results framework.

⊙ *Yes*
○ No

Evidence:

All adequate resources were mobilized efficiently all
owing the project to reach its targets and achieve its
outcomes.

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#	**File Name**	**Modified By**	**Modified On**
No documents available.			

13. Were project inputs procured and delivered on time to efficiently contribute to results?

○ 3: The project had a procurement plan and kept it updated. The project quarterly reviewed operational
bottlenecks to procuring inputs in a timely manner and addressed them through appropriate management
actions. (all must be true)

⊙ *2: The project had updated procurement plan. The project annually reviewed operational bottlenecks to
procuring inputs in a timely manner and addressed them through appropriate management actions. (all must be
true)*

○ 1: The project did not have an updated procurement plan. The project team may or may not have reviewed
operational bottlenecks to procuring inputs regularly, however management actions were not taken to address
them.

Evidence:

In accordance with NIM guidelines, the project mana
ges financial deliveries including procurement. The p
roject regularly reviews the financial plan, such as a
nnual work plan. The project could procure what is n
ecessary in a timely manner.

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#	**File Name**	**Modified By**	**Modified On**
No documents available.			

14. Was there regular monitoring and recording of cost efficiencies, taking into account the expected quality of results?

○ *3: There is evidence that the project regularly reviewed costs against relevant comparators (e.g., other projects or country offices) or industry benchmarks to ensure the project maximized results delivered with given resources. The project actively coordinated with other relevant ongoing projects and initiatives (UNDP or other) to ensure complementarity and sought efficiencies wherever possible (e.g. joint activities.) (both must be true)*

○ 2: The project monitored its own costs and gave anecdotal examples of cost efficiencies (e.g., spending less to get the same result,) but there was no systematic analysis of costs and no link to the expected quality of results delivered. The project coordinated activities with other projects to achieve cost efficiency gains.

○ 1: There is little or no evidence that the project monitored its own costs and considered ways to save money beyond following standard procurement rules.

Evidence:

Through financial progress reports and meetings, the project and UNDP monitors the costs for example; the project compares 3 offers to ensure cost efficiency and value for money, as required.
It also monitors expenses and records cost efficiencies through making comparison with other MCIT projects and value of services or goods requested in the market.

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#	File Name	Modified By	Modified On
No documents available.			

Effective   **Quality Rating: Satisfactory**

15. Was the project on track and delivered its expected outputs?

○ *Yes*
○ No

Evidence:

Please see attached final report.
The project is on track in terms of delivery and performance as per the attached final report. It has successfully delivered its outputs and further built on this success with a new project.

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#	File Name	Modified By	Modified On
1	FinalReport_3980_315 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/FinalReport_3980_315.docx)	reem.elsawy@undp.org	2/20/2020 2:59:00 PM

16. Were there regular reviews of the work plan to ensure that the project was on track to achieve the desired results, and to inform course corrections if needed?

○ 3: Quarterly progress data informed regular reviews of the project work plan to ensure that the activities implemented were most likely to achieve the desired results. There is evidence that data and lessons learned (including from evaluations /or After-Action Reviews) were used to inform course corrections, as needed. Any necessary budget revisions were made. (both must be true)

◉ *2: There was at least one review of the work plan per year with a view to assessing if project activities were on track to achieving the desired development results (i.e., outputs.) There may or may not be evidence that data or lessons learned were used to inform the review(s). Any necessary budget revisions have been made.*

○ 1: While the project team may have reviewed the work plan at least once over the past year to ensure outputs were delivered on time, no link was made to the delivery of desired development results. Select this option also if no review of the work plan by management took place.

Evidence:

There has been a review of the work plan during the year through the progress reports to assess if project activities are on track to achieving the desired development results and the targeted outputs. There has been also a review through the Annual working plan submitted by the project to ensure alignment between activities and expected outcomes. (Please see attached AWP for 2019 as a sample)

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#	File Name	Modified By	Modified On
1	EA2K4DprogressreportJantoOct.2019_3980_316 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/EA2K4DprogressreportJantoOct.2019_3980_316.doc)	reem.elsawy@undp.org	2/20/2020 3:05:00 PM
2	FinalReport_3980_316 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/FinalReport_3980_316.docx)	reem.elsawy@undp.org	2/20/2020 3:06:00 PM
3	AnnualWorkPlan2019Narrative_3980_316 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/AnnualWorkPlan2019Narrative_3980_316.docx)	reem.elsawy@undp.org	2/20/2020 3:07:00 PM

17. Were the targeted groups systematically identified and engaged, prioritizing the marginalized and excluded, to ensure results were achieved as expected?

○ 3: The project targeted specific groups and/or geographic areas, identified by using credible data sources on their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. There is clear evidence that the targeted groups were reached as intended. The project engaged regularly with targeted groups over the past year to assess whether they benefited as expected and adjustments were made if necessary, to refine targeting. (all must be true)

◉ *2: The project targeted specific groups and/or geographic areas, based on some evidence of their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. Some evidence is provided to confirm that project beneficiaries are members of the targeted groups. There was some engagement with beneficiaries in the past year to assess whether they were benefiting as expected. (all must be true)*

○ 1: The project did not report on specific targeted groups. There is no evidence to confirm that project beneficiaries are populations have capacity needs or are deprived and/or excluded from development opportunities relevant to the project area of work. There is some engagement with beneficiaries to assess whether they benefited as expected, but it was limited or did not occurred in the past year.

○ Not Applicable

Evidence:

- The Project supported the rights of PWDs in Egypt representing around 12% of the entire population to receive IT training and equal job opportunities
- The project acknowledged and advocated the rights of individuals all over Egypt to receive the best enhanced ICT services, broadband, tools, and applications. It recognized the right of citizens in marginalized and remote areas to receive the services in an affordable way. To ensure that all citizens have easy access to efficient and reliable ICT infrastructure, the Project established Community Development Centers "Telecenters" all over Egypt. It provided the needed technological infrastructure including hardware and software facilities.
Please see attached reports showing indicators and achieved outcomes. (also refer to page 13 in the final report)

List of Uploaded Documents

#	File Name	Modified By	Modified On
1	Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_317 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Publications_26122019000_ICT_Indicators_Annual_Report_2014_2018_English_3980_317.pdf)	reem.elsawy@undp.org	2/20/2020 6:28:00 PM
2	ICTIndicatorsQ32019_3980_317 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/ICTIndicatorsQ32019_3980_317.pdf)	reem.elsawy@undp.org	2/20/2020 6:29:00 PM
3	FinalReport_3980_317 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/FinalReport_3980_317.docx)	reem.elsawy@undp.org	2/20/2020 6:29:00 PM

Sustainability & National Ownership   **Quality Rating: Satisfactory**

18. Were stakeholders and national partners fully engaged in the decision-making, implementation and monitoring of the project?

○ 3: Only national systems (i.e., procurement, monitoring, evaluation, etc.) were used to fully implement and monitor the project. All relevant stakeholders and partners were fully and actively engaged in the process, playing a lead role in project decision-making, implementation and monitoring. (both must be true)

● *2: National systems (i.e., procurement, monitoring, evaluation, etc.) were used to implement and monitor the project (such as country office support or project systems) were also used, if necessary. All relevant stakeholders and partners were actively engaged in the process, playing an active role in project decision-making, implementation and monitoring. (both must be true)*

○ 1: There was relatively limited or no engagement with national stakeholders and partners in the decision-making, implementation and/or monitoring of the project.

○ Not Applicable

Evidence:

• The stakeholders and national partners are fully engaged in the decision-making process. Implementing the national broadband initiative is achieved in collaboration with the NTRA and broadband stakeholders. The project is using the national system, OUDA (Operational Unit for Development Assistance), for its financial management and procurement.
• National systems are used in combination with other support. For example, Promoting and branding the ICT export industries are achieved in coordination with ITIDA. Trade missions and full hosting of events locally, regionally, and internationally are supported by ITIDA and/or NTRA.

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No documents available.			

19. Were there regular monitoring of changes in capacities and performance of institutions and systems relevant to the project, as needed, and were the implementation arrangements[8] adjusted according to changes in partner capacities?

○ 3: Changes in capacities and performance of national institutions and systems were assessed/monitored using clear indicators, rigorous methods of data collection and credible data sources including relevant HACT assurance activities. Implementation arrangements were formally reviewed and adjusted, if needed, in agreement with partners according to changes in partner capacities. (all must be true)

◉ *2: Aspects of changes in capacities and performance of relevant national institutions and systems were monitored by the project using indicators and reasonably credible data sources including relevant HACT assurance activities. Some adjustment was made to implementation arrangements if needed to reflect changes in partner capacities. (all must be true)*

○ 1: Some aspects of changes in capacities and performance of relevant national institutions and systems may have been monitored by the project, however changes to implementation arrangements have not been considered. Also select this option if changes in capacities and performance of relevant national institutions and systems have not been monitored by the project.

○ Not Applicable

Evidence:

Please see HACT attached.
MCIT in implementing this project played an instrumental role in this respect through its support of and participation in various multi-stakeholder partnerships, forums and working groups, as well as through a large number of bilateral initiatives with countries around the world.
http://www.mcit.gov.eg/Media_Center/Latest_News/News

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1	HACT-MinistryofcommunicationandIT_3980_319 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/HACT-MinistryofcommunicationandIT_3980_319.pdf)	reem.elsawy@undp.org	2/20/2020 3:21:00 PM

20. Were the transition and phase-out arrangements were reviewed and adjusted according to progress (including financial commitment and capacity).

○ 3: The project's governance mechanism regularly reviewed the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan. The plan was implemented as planned by the end of the project, taking into account any adjustments made during implementation. (both must be true)

◉ *2: There was a review of the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan.*

○ 1: The project may have had a sustainability plan but there was no review of this strategy after it was developed. Also select this option if the project did not have a sustainability strategy.

Evidence:

The project has started a new new phase of cooperation, MERC, and this project itself has been preceded by 2 other successful ones. Considering the project is NIM (National Implementation Modality)and a large amount of the project resource are funded by the government, the project activities will be sustained even after the completion of this project and all those that follow.

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1	FinalReport_3980_320 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/FinalReport_3980_320.docx)	reem.elsawy@undp.org	2/20/2020 3:35:00 PM

QA Summary/Final Project Board Comments

The project has made significant progress in achieving its targets and it serves as evidence of successful cooperation between MCIT and UNDP. A new project that builds on this successful partnership as well as the successful outcomes of this project has been signed and is being officially implemented from January 2020.