# **Closure Stage Quality Assurance Report**

Form Status: Approved	
Overall Rating:	Inadequate
Decision:	
Portfolio/Project Number:	00099549
Portfolio/Project Title:	Assistance préparatoire Elections
Portfolio/Project Date:	2016-07-01 / 2019-03-31

# Strategic

## **Quality Rating: Satisfactory**

1. Did the project pro-actively identified changes to the external environment and incorporated them into the project strategy?

- 3: The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives, assumptions were tested to determine if the project's strategy was valid. There is some evidence that the project board considered the implications, and documented the changes needed to the project in response. (all must be true)
- It is a set of the project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives. There is some evidence that the project board discussed this, but relevant changes did not fully integrate in the project. (both must be true)
- 1: The project team considered relevant changes in the external environment since implementation began, but there is no evidence that the project team considered these changes to the project as a result.

## **Evidence:**

Après ces interventions qui consiste à promouvoir le dialogue et l'apaisement avant la tenue de la dernièr e élection présidentielle, le projet s'est orienté vers l es enjeux autour de la représentation des femmes d ans les instances de prise de décision. Des actions dans ce sens ont été réalisées conjointement avec SACEM avant la tenue des legislatives des élections locales de 2019.

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## 2. Was the project aligned with the thematic focus of the Strategic Plan?

- ③ 3: The project responded to at least one of the development settings as specified in the Strategic Plan (SP) and adopted at least one Signature Solution .The project's RRF included all the relevant SP output indicators. (all must be true)
- 2: The project responded to at least one of the developments settings1 as specified in the Strategic Plan. The project's RRF included at least one SP output indicator, if relevant. (both must be true)
- 1: While the project may have responded to a partner's identified need, this need falls outside of the UNDP Strategic Plan. Also select this option if none of the relevant SP indicators are included in the RRF.

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 Relevant
 Quality Rating: Satisfactory

 3. Were the project's targeted groups systematically identified and engaged, with a priority focus on the discriminated and marginalized, to ensure the project remained relevant for them?

 O
 3: Systematic and structured feedback was collected over the project duration from a representative sample of beneficiaries, with a priority focus on the discriminated and marginalized, as part of the project's monitoring system. Representatives from the targeted groups were active members of the project's governance mechanism (i.e., the project board or equivalent) and there is credible evidence that their feedback informs

2: Targeted groups were engaged in implementation and monitoring, with a priority focus on the discriminated and marginalized. Beneficiary feedback, which may be anecdotal, was collected regularly to ensure the project addressed local priorities. This information was used to inform project decision making. (all must be true to select this option)

1: Some beneficiary feedback may have been collected, but this information did not inform project decision making. This option should also be selected if no beneficiary feedback was collected

O Not Applicable

## **Evidence:**

Les cibles du projet, constitué essentiellement des a cteurs politiques et de la société civile, sont impliqué s à travers le comité de suivi des resolutions des diff érentes concertations réalisées.

project decision making. (all must be true)

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4. Did the project generate knowledge, and lessons learned (i.e., what has worked and what has not) and has this knowledge informed management decisions to ensure the continued relevance of the project towards its stated objectives, the quality of its outputs and the management of risk?

- 3: Knowledge and lessons learned from internal or external sources (gained, for example, from Peer Assists, After Action Reviews or Lessons Learned Workshops) backed by credible evidence from evaluation, corporate policies/strategies, analysis and monitoring were discussed in project board meetings and reflected in the minutes. There is clear evidence that changes were made to the project to ensure its continued relevance. (both must be true)
- It is the project of the project team. There is some evidence that changes were made to the project as a result to ensure its continued relevance. (both must be true)
- 1: There is limited or no evidence that knowledge and lessons learned were collected by the project team.
   There is little or no evidence that this informed project decision making.

## Evidence:

Le projet a généré des connaissances et des leçons apprises qui ont servies à améliorer les interventions du PNUD, notamment dans le domaine de l'appui au x élection et la promotion de l'Etat de droit.

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5. Was the project sufficiently at scale, or is there potential to scale up in the future, to meaningfully contribute to development change?

- 3: There was credible evidence that the project reached sufficient number of beneficiaries (either directly through significant coverage of target groups, or indirectly, through policy change) to meaningfully contribute to development change.
- 2: While the project was not considered at scale, there are explicit plans in place to scale up the project in the future (e.g. by extending its coverage or using project results to advocate for policy change).
- 1: The project was not at scale, and there are no plans to scale up the project in the future.

Evi	dence:		
ét	e projet a joué un rôle catalytiques. Ces acquis ont é valorisés par les autres projets du PNUD comme ACEM, IDIRC		
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Principled

## **Quality Rating: Satisfactory**

6. Were the project's measures (through outputs, activities, indicators) to address gender inequalities and empower women relevant and produced the intended effect? If not, evidence-based adjustments and changes were made.

- 3: The project team gathered data and evidence through project monitoring on the relevance of the measures to address gender inequalities and empower women. Analysis of data and evidence were used to inform adjustments and changes, as appropriate. (both must be true)
- 2: The project team had some data and evidence on the relevance of the measures to address gender inequalities and empower women. There is evidence that at least some adjustments were made, as appropriate. (both must be true)
- 1: The project team had limited or no evidence on the relevance of measures to address gender inequalities and empowering women. No evidence of adjustments and/or changes made. This option should also be selected if the project has no measures to address gender inequalities and empower women relevant to the project results and activities.

#### **Evidence:**

En 2019, le projet s'est surtout penché sur les enjeu x liés à la participation des femmes aux instances d e prise de décision. Un atelier d'échange et de form ation des femmes leaders a été réalisé pour promou voir une meilleure représentation des femmes en pol itique.

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We	ere social and environmental impacts and risks	successfully managed and	I monitored?
	3: Social and environmental risks were tracked required (i.e., Environmental and Social Impac some level of social and environmental assess Relevant management plan(s) developed for ic resourced, and monitored. Risks effectively ma project or change in context that affects risk lev	t Assessment (ESIA) for Sument for Moderate risk proj lentified risks through consumaged or mitigated. If there	ubstantial and High risk projects and jects as identified through SESP). ultative process and implemented, e is a substantive change to the
_	be true)	· · · · · · · · · · · · · · · · · · ·	
シ	2: Social and environmental risks were tracked	- · · · ·	

- 2. Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for Substantial and High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed, implemented and monitored for identified risks. OR project was categorized as Low risk through the SESP.
- 1: Social and environmental risks were tracked in the risk log. For projects categorized as High, Substantial, or Moderate Risk, there was no evidence that social and environmental assessments completed and/or management plans or measures development, implemented or monitored. There are substantive changes to the project or changes in the context but SESP was not updated. (any may be true)

Ce projet a coexisté en 2019 avec le projet SACEM. Elle a bénéficie des analyses de risques réalisées d ans le cadre du projet d'assistance électorale.

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8. Were grievance mechanisms available to project-affected people and were grievances (if any) addressed to ensure any perceived harm was effectively mitigated?

- 3: Project-affected people actively informed of UNDP's Corporate Accountability Mechanism (SRM/SECU) and how to access it. If the project was categorized as High, Substantial, or Moderate Risk through the SESP, a project-level grievance mechanism was in place and project affected people informed. If grievances were received, they were effectively addressed in accordance with SRM Guidance. (all must be true)
- 2: Project-affected people informed of UNDP's Corporate Accountability Mechanism and how to access it. If the project was categorized as Substantial or High Risk through the SESP, a project -level grievance mechanism was in place and project affected people informed. If grievances were received, they were responded to but faced challenges in arriving at a resolution.
- 1: Project-affected people was not informed of UNDP's Corporate Accountability Mechanism. If grievances were received, they were not responded to. (any may be true)

Même si le projet ne présente pas de risque de natu re à affecter négativement la population, le PNUD co ntinue à communiquer sur son approche et met en p lace des dispositifs pour collecter les feed-back.

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Management & Monitoring

**Quality Rating: Inadequate** 

9. Was the project's M&E Plan adequately implemented?

- 3: The project had a comprehensive and costed M&E plan. Baselines, targets and milestones were fully populated. Progress data against indicators in the project's RRF was reported regularly using credible data sources and collected according to the frequency stated in the Plan, including sex disaggregated data as relevant. Any evaluations conducted, if relevant, fully meet decentralized evaluation standards, including gender UNEG standards. Lessons learned, included during evaluations and/or After-Action Reviews, were used to take corrective actions when necessary. (all must be true)
- 2: The project costed M&E Plan, and most baselines and targets were populated. Progress data against indicators in the project's RRF was collected on a regular basis, although there was may be some slippage in following the frequency stated in the Plan and data sources was not always reliable. Any evaluations conducted, if relevant, met most decentralized evaluation standards. Lessons learned were captured but were used to take corrective actions. (all must be true)
- I: The project had M&E Plan, but costs were not clearly planned and budgeted for, or were unrealistic. Progress data was not regularly collected against the indicators in the project's RRF. Evaluations did not meet decentralized evaluation standards. Lessons learned were rarely captured and used. Select this option also if the project did not have an M&E plan.

vidence:	Management Response:	
Le projet présentait des lacunes sur la mise en oeuv re du plan de suivi-évaluation et sur la mise à jour d es indicateurs	Mise à jour des niveau de r à partir du rapport final du p	
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Was the project's governance mechanism (i.e., the p 3: The project's governance mechanism operated w frequency stated in the project document and the n least annual) progress reporting to the project boar that the project board explicitly reviewed and used evaluations, as the basis for informing managemen (all must be true to select this option)	well, and was a model for other p ninutes of the meetings were all o d or equivalent on results, risks a evidence, including progress dat	rojects. It met in the agree on file. There was regular and opportunities. It is clea a, knowledge, lessons and
<ul> <li>2: The project's governance mechanism met in the project progress report was submitted to the project risks and opportunities. (both must be true to select 1: The project's governance mechanism did not me past year and/or the project board or equivalent was as intended.</li> </ul>	at board or equivalent at least one t this option) <i>t the frequency stated in the</i>	ce per year, covering resul
<ul> <li>2: The project's governance mechanism met in the project progress report was submitted to the project risks and opportunities. (both must be true to select 1: The project's governance mechanism did not met past year and/or the project board or equivalent was</li> </ul>	at board or equivalent at least one t this option) <i>t the frequency stated in the</i>	ce per year, covering resul
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<ul> <li>2: The project's governance mechanism met in the project progress report was submitted to the project risks and opportunities. (both must be true to select 1: The project's governance mechanism did not me past year and/or the project board or equivalent was as intended.</li> <li>vidence:</li> <li>L'implication des partenaires s'est fait à travers le co mité de suivi des recommandations des ateliers. La revue finale du projet prévue en 2019 n'a pas encor</li> </ul>	t board or equivalent at least ond t this option) eet in the frequency stated in the as not functioning as a decision-n Management Response:	ce per year, covering resul project document over the naking body for the project
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<ul> <li>2: The project's governance mechanism met in the project progress report was submitted to the project risks and opportunities. (both must be true to select 1: The project's governance mechanism did not met past year and/or the project board or equivalent wat as intended.</li> <li>vidence:</li> <li>L'implication des partenaires s'est fait à travers le comité de suivi des recommandations des ateliers. La revue finale du projet prévue en 2019 n'a pas encor e été réalisée</li> <li>List of Uploaded Documents</li> </ul>	At board or equivalent at least ond t this option) eet in the frequency stated in the as not functioning as a decision-n Management Response: Réalisation de la revue fina	e per year, covering result project document over the naking body for the project le du projet.

- 3: The project monitored risks every quarter and consulted with the key stakeholders, security advisors, to identify continuing and emerging risks to assess if the main assumptions remained valid. There is clear evidence that relevant management plans and mitigating measures were fully implemented to address each key project risk and were updated to reflect the latest risk assessment. (all must be true)
- 2: The project monitored risks every year, as evidenced by an updated risk log. Some updates were made to management plans and mitigation measures.
- I: The risk log was not updated as required. There was may be some evidence that the project monitored risks that may affected the project's achievement of results, but there is no explicit evidence that management actions were taken to mitigate risks.

Evidence:	Management Response:
En 2019, le risk log n'a pas été mis à jours comme r equis. La plupart des interventions du projet sont rep rises par SACEM.	Mettre à jour le risk log en valorisant les analyses de risques réalisées dans le cadre de SACEM

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Efficient	Quality Rating: Highly Satisfactory
12. Adequate resources were mol adjust expected results in the proj	bilized to achieve intended results. If not, management decisions were taken to ect's results framework.
<ul><li>Yes</li><li>No</li></ul>	
Evidence:	

SACEM a assuré la continuité des interventions initi ées dans le cadre du projet.

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13. W	/ere project inputs procured and delivered on time	e to efficiently contribute to results?	2
	3: The project had a procurement plan and kept i bottlenecks to procuring inputs in a timely manne actions. (all must be true)		
	2: The project had updated procurement plan. The procuring inputs in a timely manner and addresse true)		
0	<ol> <li>The project did not have an updated procurem operational bottlenecks to procuring inputs regula them.</li> </ol>		•
Evi	dence:		
on me	us orienté vers les services (atelier) que l'acquisit des biens, la mise en oeuvre du plan de procure ent du projet n'a pas rencontrée des contraintes r eures		
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14. Was there regular monitoring and recording of cost efficiencies, taking into account the expected quality of results?

- ③ 3: There is evidence that the project regularly reviewed costs against relevant comparators (e.g., other projects or country offices) or industry benchmarks to ensure the project maximized results delivered with given resources. The project actively coordinated with other relevant ongoing projects and initiatives (UNDP or other) to ensure complementarity and sought efficiencies wherever possible (e.g. joint activities.) (both must be true)
- 2: The project monitored its own costs and gave anecdotal examples of cost efficiencies (e.g., spending less to get the same result,) but there was no systematic analysis of costs and no link to the expected quality of results delivered. The project coordinated activities with other projects to achieve cost efficiency gains.
- 1: There is little or no evidence that the project monitored its own costs and considered ways to save money beyond following standard procurement rules.

EVI	dence:		
ha u l	centralisation du processus de traitement des ac ts au niveau de l'Unité de Passation de Marché d PNUD constitue une opportunité pour rechercher s gains d'efficacité et d'efficience.		
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fect	ive	Quality Rating: Satisfactory	
	ive /as the project on track and delivered its expected		
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5. V •	<i>l</i> as the project on track and delivered its expected Yes No		
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<ul> <li>Evid</li> <li>Let</li> </ul>	/as the project on track and delivered its expected Yes No		

16. Were there regular reviews of the work plan to ensure that the project was on track to achieve the desired results, and to inform course corrections if needed?

- 3: Quarterly progress data informed regular reviews of the project work plan to ensure that the activities implemented were most likely to achieve the desired results. There is evidence that data and lessons learned (including from evaluations /or After-Action Reviews) were used to inform course corrections, as needed. Any necessary budget revisions were made. (both must be true)
- 2: There was at least one review of the work plan per year with a view to assessing if project activities were on track to achieving the desired development results (i.e., outputs.) There may or may not be evidence that data or lessons learned were used to inform the review(s). Any necessary budget revisions have been made.
- 1: While the project team may have reviewed the work plan at least once over the past year to ensure outputs were delivered on time, no link was made to the delivery of desired development results. Select this option also if no review of the work plan by management took place.

Le projet n'a plus prévu d'autres activités en 2019.

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17. Were the targeted groups systematically identified and engaged, prioritizing the marginalized and excluded, to ensure results were achieved as expected?

- 3: The project targeted specific groups and/or geographic areas, identified by using credible data sources on their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. There is clear evidence that the targeted groups were reached as intended. The project engaged regularly with targeted groups over the past year to assess whether they benefited as expected and adjustments were made if necessary, to refine targeting. (all must be true)
- S: The project targeted specific groups and/or geographic areas, based on some evidence of their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. Some evidence is provided to confirm that project beneficiaries are members of the targeted groups. There was some engagement with beneficiaries in the past year to assess whether they were benefiting as expected. (all must be true)
- 1: The project did not report on specific targeted groups. There is no evidence to confirm that project beneficiaries are populations have capacity needs or are deprived and/or excluded from development opportunities relevant to the project area of work. There is some engagement with beneficiaries to assess whether they benefited as expected, but it was limited or did not occurred in the past year.
- O Not Applicable

Les parties prenantes au projet ont	•	
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Sustainability & National Ownership

**Quality Rating: Satisfactory** 

18. Were stakeholders and national partners fully engaged in the decision-making, implementation and monitoring of the project?

- 3: Only national systems (i.e., procurement, monitoring, evaluation, etc.) were used to fully implement and monitor the project. All relevant stakeholders and partners were fully and actively engaged in the process, playing a lead role in project decision-making, implementation and monitoring. (both must be true)
- I: National systems (i.e., procurement, monitoring, evaluation, etc.) were used to implement and monitor the project (such as country office support or project systems) were also used, if necessary. All relevant stakeholders and partners were actively engaged in the process, playing an active role in project decision-making, implementation and monitoring. (both must be true)
- 1: There was relatively limited or no engagement with national stakeholders and partners in the decisionmaking, implementation and/or monitoring of the project.
- O Not Applicable

# Evidence:

Il s'agit d'un projet DIM mais la partie nationale est p leinement impliqué dans le mécanisme de gouverna nce du projet.

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19. Were there regular monitoring of changes in capacities and performance of institutions and systems relevant to the project, as needed, and were the implementation arrangements<sup>8</sup> adjusted according to changes in partner capacities?

- 3: Changes in capacities and performance of national institutions and systems were assessed/monitored using clear indicators, rigorous methods of data collection and credible data sources including relevant HACT assurance activities. Implementation arrangements were formally reviewed and adjusted, if needed, in agreement with partners according to changes in partner capacities. (all must be true)
- 2: Aspects of changes in capacities and performance of relevant national institutions and systems were monitored by the project using indicators and reasonably credible data sources including relevant HACT assurance activities. Some adjustment was made to implementation arrangements if needed to reflect changes in partner capacities. (all must be true)
- 1: Some aspects of changes in capacities and performance of relevant national institutions and systems may have been monitored by the project, however changes to implementation arrangements have not been considered. Also select this option if changes in capacities and performance of relevant national institutions and systems have not been monitored by the project.
- Not Applicable

## **Evidence:**

C'est un projet DIM

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20. Were the transition and phase-out arrangements were reviewed and adjusted according to progress (including financial commitment and capacity).

- 3: The project's governance mechanism regularly reviewed the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan. The plan was implemented as planned by the end of the project, taking into account any adjustments made during implementation. (both must be true)
- 2: There was a review of the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan.
- 1: The project may have had a sustainability plan but there was no review of this strategy after it was developed. Also select this option if the project did not have a sustainability strategy.

Comme il s'agit d'un projet d'assistance préparatoire aux élections, ces acquis ont été repris dans le cadr e de la mise en oeuvre du projet SACEM, à travers l a promotion des cadres de concertation désormais p ilotés par l'Organe de Gestion des Elections (la CEN I)

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## **QA Summary/Final Project Board Comments**

L'importance d'un projet de cette nature est qu'elle offre la possibilité de déployer des appuis entre les deux cycles él ectoraux, ce qui n'est pas le cas d'un projet d'assistance électorale classique. Les acquis et expériences du projet pe uvent servir de base pour la conception des interventions plus structurées pour la consolidation du système démocr atique dans son ensemble.