

# Closure Stage Quality Assurance Report

**Form Status: Approved**

<b>Overall Rating:</b>	Needs Improvement
<b>Decision:</b>	
<b>Portfolio/Project Number:</b>	00125983
<b>Portfolio/Project Title:</b>	Cohésion sociale Université
<b>Portfolio/Project Date:</b>	2020-01-01 / 2021-12-31

**Strategic**

**Quality Rating: Satisfactory**

1. Did the project pro-actively identified changes to the external environment and incorporated them into the project strategy?

- 3: The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives, assumptions were tested to determine if the project's strategy was valid. There is some evidence that the project board considered the implications, and documented the changes needed to the project in response. (all must be true)
- 2: *The project team identified relevant changes in the external environment that may present new opportunities or threats to the project's ability to achieve its objectives. There is some evidence that the project board discussed this, but relevant changes did not fully integrate in the project. (both must be true)*
- 1: The project team considered relevant changes in the external environment since implementation began, but there is no evidence that the project team considered these changes to the project as a result.

**Evidence:**

The project proactively identified changes in the external environment and incorporated them into the project strategy in line of the Theory of change. The project is clearly linked to the programme's theory of change. It has a change pathway that explains how the project contributes to outcome-level change and why the project strategy leads to this change. Moreover, it is shown in the CPD 2015-2019 output 1.2 (1.2 Citizen participation and the capacities of institutions and opposition forces strengthened, facilitating enhanced accountability to the people). The project supports the Ministry of Higher Education and Scientific Research (MESRS) on the national strategy of higher education. Although the CPD output is not mentioned in the Project Document, there is a clear linkage given the fact that this project strengthens the capacity of MESRS and universities on mediation and reinforce the participation of students in conflict management through dialogue.

En document joint les extrait de la stratégie nationale de réforme de l'enseignement supérieur à laquelle le projet contribue dans l'axe Gouvernance et Gestion des conflits. Le projet a initialement été conçu en ce fondant sur ce besoin national déjà identifié par l'Etat

### List of Uploaded Documents

#	File Name	Modified By	Modified On
1	atelier_II-23_10447_301 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/atelier_II-23_10447_301.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/atelier_II-23_10447_301.pdf</a> )	chahrazed.ben-hamida@undp.org	12/2/2021 12:45:00 PM
2	atelier_III-14_10447_301 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/atelier_III-14_10447_301.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/atelier_III-14_10447_301.pdf</a> )	chahrazed.ben-hamida@undp.org	12/2/2021 12:45:00 PM
3	atelier_III-24_10447_301 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/atelier_III-24_10447_301.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/atelier_III-24_10447_301.pdf</a> )	chahrazed.ben-hamida@undp.org	12/2/2021 12:45:00 PM
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5	mailreunionSMministreajustementsliésàCOVID_10447_301 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/mailreunionSMministreajustementsliésàCOVID_10447_301.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/mailreunionSMministreajustementsliésàCOVID_10447_301.pdf</a> )	chahrazed.ben-hamida@undp.org	12/7/2021 2:01:00 PM
6	exemplemailsuivimitigationdesrisquesetcommunicationavecpartenaire_10447_301 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/exemplemailsuivimitigationdesrisquesetcommunicationavecpartenaire_10447_301.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/exemplemailsuivimitigationdesrisquesetcommunicationavecpartenaire_10447_301.pdf</a> )	chahrazed.ben-hamida@undp.org	12/7/2021 2:02:00 PM

2. Was the project aligned with the thematic focus of the Strategic Plan?

- 3: *The project responded to at least one of the development settings as specified in the Strategic Plan (SP) and adopted at least one Signature Solution .The project's RRF included all the relevant SP output indicators. (all must be true)*
- 2: The project responded to at least one of the developments settings1 as specified in the Strategic Plan. The project's RRF included at least one SP output indicator, if relevant. (both must be true)
- 1: While the project may have responded to a partner's identified need, this need falls outside of the UNDP Strategic Plan. Also select this option if none of the relevant SP indicators are included in the RRF.

**Evidence:**

The project is clearly linked to the Outcome 3 of the Strategic Plan (Build resilience to shocks and crises) and two outputs of Signature Solution ([3.2.1. National capacities strengthened for reintegration, reconciliation, peaceful management of conflict and prevention of violent extremism in response to national policies and priorities] and [3.3.2 Gender-responsive and risk-informed mechanisms supported to build consensus, improve social dialogue and promote peaceful, just and inclusive societies]) in the sense that it promotes local mechanism to prevent and solve conflicts/violence at universities.

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#	File Name	Modified By	Modified On
1	Rapportannueluniversité2020VF-28042021SA_10447_302 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Rapportannueluniversité2020VF-28042021SA_10447_302.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Rapportannueluniversité2020VF-28042021SA_10447_302.pdf</a> )	chahrazed.ben-hamida@undp.org	12/7/2021 2:06:00 PM

**Relevant****Quality Rating: Satisfactory**

3. Were the project's targeted groups systematically identified and engaged, with a priority focus on the discriminated and marginalized, to ensure the project remained relevant for them?

- 3: Systematic and structured feedback was collected over the project duration from a representative sample of beneficiaries, with a priority focus on the discriminated and marginalized, as part of the project's monitoring system. Representatives from the targeted groups were active members of the project's governance mechanism (i.e., the project board or equivalent) and there is credible evidence that their feedback informs project decision making. (all must be true)
- 2: *Targeted groups were engaged in implementation and monitoring, with a priority focus on the discriminated and marginalized. Beneficiary feedback, which may be anecdotal, was collected regularly to ensure the project addressed local priorities. This information was used to inform project decision making. (all must be true to select this option)*
- 1: Some beneficiary feedback may have been collected, but this information did not inform project decision making. This option should also be selected if no beneficiary feedback was collected
- Not Applicable

**Evidence:**

In the narrative of the Project Document, it is clearly explained why the youth at universities should be prioritized with evidence.

LNOB is also considered as the target students include the ones with disadvantages, immigrants, marginalized women.

Les différentes catégories de public ont été impliqués dans l'analyse et le diagnostic des dynamiques de conflits afin de tenir compte de leur prisme dans la conceptualisation des activités

les produits de connaissance et analyses ont été soumis pour révision et commentaires aux groupes cible, leurs feedback ont été pris en compte. Aussi bien pour l'élaboration de l'étude d'impact et plan de contingence que pour la plateforme de médiation universitaire.

les allers retours concernant les draft et les différentes versions des produits en attestent ainsi que les échanges de mail et autres ateliers de travail.

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#	File Name	Modified By	Modified On
1	<a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRAtelierdereflexionUniversitePNUD_10447_303.pdf">CRAtelierdereflexionUniversitePNUD_10447_303 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRAtelierdereflexionUniversitePNUD_10447_303.pdf)</a>	chahrazed.ben-hamida@undp.org	12/2/2021 12:46:00 PM
2	<a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CommentaireUVT_10447_303.pdf">CommentaireUVT_10447_303 (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CommentaireUVT_10447_303.pdf)</a>	chahrazed.ben-hamida@undp.org	12/2/2021 8:51:00 PM

4. Did the project generate knowledge, and lessons learned (i.e., what has worked and what has not) and has this knowledge informed management decisions to ensure the continued relevance of the project towards its stated objectives, the quality of its outputs and the management of risk?

- 3: Knowledge and lessons learned from internal or external sources (gained, for example, from Peer Assists, After Action Reviews or Lessons Learned Workshops) backed by credible evidence from evaluation, corporate policies/strategies, analysis and monitoring were discussed in project board meetings and reflected in the minutes. There is clear evidence that changes were made to the project to ensure its continued relevance. (both must be true)
- 2: *Knowledge and lessons learned backed by relatively limited evidence, drawn mainly from within the project, were considered by the project team. There is some evidence that changes were made to the project as a result to ensure its continued relevance. (both must be true)*
- 1: There is limited or no evidence that knowledge and lessons learned were collected by the project team. There is little or no evidence that this informed project decision making.

**Evidence:**

La capitalisation des leçons apprises et bonnes pratiques en termes de renforcement de la résilience de l'espace universitaire a été prévue et assurée grâce notamment à l'élaboration d'une étude d'impact de la pandémie COVID19 sur le système universitaire et d'un plan de contingence sectoriel du ministère qui ont documenté toutes les bonnes pratiques qui ont été mise à l'œuvre.

d'autre part le projet a prévu une plateforme de médiation universitaire numérique dans laquelle les centres de médiation pourront documenter et partager les bonnes pratiques issues du projet en matière de méditation et de gestion des conflits.

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1	EtudedimpactCOVID19-rapportactualisé_10447_304 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/EtudedimpactCOVID19-rapportactualisé_10447_304.doc">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/EtudedimpactCOVID19-rapportactualisé_10447_304.doc</a> )	chahrazed.ben-hamida@undp.org	12/2/2021 12:31:00 PM
2	Plan-de-contingenceFinalactualisé_10447_304 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Plan-de-contingenceFinalactualisé_10447_304.doc">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Plan-de-contingenceFinalactualisé_10447_304.doc</a> )	chahrazed.ben-hamida@undp.org	12/2/2021 12:31:00 PM
3	cadrethéoriqueetméthodologique2_10447_304 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/cadrethéoriqueetméthodologique2_10447_304.docx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/cadrethéoriqueetméthodologique2_10447_304.docx</a> )	chahrazed.ben-hamida@undp.org	12/2/2021 12:48:00 PM

5. Was the project sufficiently at scale, or is there potential to scale up in the future, to meaningfully contribute to development change?

- 3: There was credible evidence that the project reached sufficient number of beneficiaries (either directly through significant coverage of target groups, or indirectly, through policy change) to meaningfully contribute to development change.
- 2: *While the project was not considered at scale, there are explicit plans in place to scale up the project in the future (e.g. by extending its coverage or using project results to advocate for policy change).*
- 1: The project was not at scale, and there are no plans to scale up the project in the future.

**Evidence:**

La pandémie qui était hors de notre contrôle a affecté la capacité du projet à atteindre des franges plus larges du public cible, notamment les étudiants qui étaient pendant de longues périodes soumis aux règles de confinement et de travail distanciel.

Le projet a pris les mesures nécessaires pour s'adapter à cette situation exceptionnelle.

La mise à échelle des résultats du projet est prévue. Le projet appuie dans sa dernière phase un centre de médiation pilote à l'université de Sfax qui pourra être dupliqué dans les autres universités.

Le projet a permis l'adoption d'un texte juridique qui servira de base à la généralisation des mécanismes de gestion de conflit développés par le projet

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1	CourrielUniversitélisenemplacementpilote_10447_305 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CourrielUniversitélisenemplacementpilote_10447_305.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CourrielUniversitélisenemplacementpilote_10447_305.pdf</a> )	chahrazed.ben-hamida@undp.org	12/2/2021 12:57:00 PM
2	ArrêtécrationCMU_10447_305 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/ArrêtécrationCMU_10447_305.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/ArrêtécrationCMU_10447_305.pdf</a> )	chahrazed.ben-hamida@undp.org	12/2/2021 12:57:00 PM

**Principled****Quality Rating: Needs Improvement**

6. Were the project's measures (through outputs, activities, indicators) to address gender inequalities and empower women relevant and produced the intended effect? If not, evidence-based adjustments and changes were made.

- 3: The project team gathered data and evidence through project monitoring on the relevance of the measures to address gender inequalities and empower women. Analysis of data and evidence were used to inform adjustments and changes, as appropriate. (both must be true)
- 2: *The project team had some data and evidence on the relevance of the measures to address gender inequalities and empower women. There is evidence that at least some adjustments were made, as appropriate. (both must be true)*
- 1: The project team had limited or no evidence on the relevance of measures to address gender inequalities and empowering women. No evidence of adjustments and/or changes made. This option should also be selected if the project has no measures to address gender inequalities and empower women relevant to the project results and activities.

**Evidence:**

Réduire et adresser les inégalités basées sur le sexe et le genre figurent parmi les objectifs et les points d'entrée du projet.

L'étude sur les dynamiques de conflit dans l'espace universitaire prévoit une approche sexospécifique et le développement d'une approche sensible au genre dans l'analyse afin de dégager le maximum de données relatives à la question et pouvant informer le travail du centre de médiation universitaire par la suite (voir l'état de l'étude en cours).

Un article du texte légal portant création des CMU et qui a été élaboré dans le cadre du projet mentionné et expressément dans son article 4 l'équilibre de représentation.

Enfin, un renforcement de capacité spécifique à la prévention des VBSG a été mis en œuvre au profit des membres permanents des CMU. Une évaluation de leur montée en compétence a été faite dans ce cadre.

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1	ArrêtécréationCMU_10447_306 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/ArrêtécréationCMU_10447_306.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/ArrêtécréationCMU_10447_306.pdf</a> )	chahrazed.ben-hamida@undp.org	12/3/2021 9:50:00 AM
2	TdR-Etudeuniversité2021_10447_306 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/TdR-Etudeuniversité2021_10447_306.docx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/TdR-Etudeuniversité2021_10447_306.docx</a> )	chahrazed.ben-hamida@undp.org	12/3/2021 9:53:00 AM
3	Rapportfinal-ProjetTamkeen.PNUD.Nesrine.R_Décembre_10447_306 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Rapportfinal-ProjetTamkeen.PNUD.Nesrine.R_Décembre_10447_306.docx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Rapportfinal-ProjetTamkeen.PNUD.Nesrine.R_Décembre_10447_306.docx</a> )	chahrazed.ben-hamida@undp.org	12/3/2021 9:59:00 AM
4	TdR-ExpertSGBV_10447_306 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/TdR-ExpertSGBV_10447_306.docx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/TdR-ExpertSGBV_10447_306.docx</a> )	chahrazed.ben-hamida@undp.org	12/3/2021 9:59:00 AM

7. Were social and environmental impacts and risks successfully managed and monitored?

- 3: Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed for identified risks through consultative process and implemented, resourced, and monitored. Risks effectively managed or mitigated. If there is a substantive change to the project or change in context that affects risk levels, the SESP was updated to reflect these changes. (all must be true)
- 2: *Social and environmental risks were tracked in the risk log. Appropriate assessments conducted where required (i.e., Environmental and Social Impact Assessment (ESIA) for High risk projects and some level of social and environmental assessment for Moderate risk projects as identified through SESP). Relevant management plan(s) developed, implemented and monitored for identified risks. OR project was categorized as Low risk through the SESP.*
- 1: Social and environmental risks were tracked in the risk log. For projects categorized as High or Moderate Risk, there was no evidence that social and environmental assessments completed and/or management plans or measures development, implemented or monitored. There are substantive changes to the project or changes in the context but SESP was not updated. (any may be true)

**Evidence:**

Des analyses de risque ont été faites et des mise à jour effectués au fur et à mesure de la mise en œuvre du projet. un plan de contingence sectoriel a été élaboré et a permis d'identifier les secteurs et les services vitaux du ministère et les aspects les plus prioritaires du système universitaire. Une étude d'impact a de même été faite et par la suite actualisée : Des adaptations ont été apportées selon les réactions et les retours du publics cibles et des bénéficiaires c'est à ce titre que lors de la pandémie covid une réunion du SM a été faite avec les vis à vis pour explorer les besoins spécifiques et les adaptations nécessaires qui ont été intégrés dans le projet. un output supplémentaire à été ajouté à la suite de cela au pour renforcer la résilience de l'université face à la crise covid. cet output a permis de renforcer la cohérence du projet et son actualité par rapport aux nouveaux risques et à leur impact, La dimension virtuelle a été renforcée par la plateforme de médiation universitaire. Le renforcement de capacité des acteurs de l'université a été consolidé par des formations spécifiques à la dissémination du protocole sanitaire.

Le processus consultatif s'est aussi manifesté à travers le partage des draft de l'étude d'impact et du plan de contingence sectoriel avec les présidents des universités pour qu'ils et elles donnent leur feedback avant la finalisation . une version actualisée des documents à été réécrite.

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1	<a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/EtudedimpactCOVID19-rapportactualisé_10447_307">EtudedimpactCOVID19-rapportactualisé_10447_307</a> (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/EtudedimpactCOVID19-rapportactualisé_10447_307.doc)	chahrazed.ben-hamida@undp.org	12/6/2021 11:57:00 AM
2	<a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Plan-de-contingenceFinalactualisé_10447_307">Plan-de-contingenceFinalactualisé_10447_307</a> (https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Plan-de-contingenceFinalactualisé_10447_307.doc)	chahrazed.ben-hamida@undp.org	12/6/2021 11:56:00 AM

8. Were grievance mechanisms available to project-affected people and were grievances (if any) addressed to ensure any perceived harm was effectively mitigated?

- 3: Project-affected people actively informed of UNDP's Corporate Accountability Mechanism (SRM/SECU) and how to access it. If the project was categorized as High or Moderate Risk through the SESP, a project -level grievance mechanism was in place and project affected people informed. If grievances were received, they were effectively addressed in accordance with SRM Guidance. (all must be true)
- 2: Project-affected people informed of UNDP's Corporate Accountability Mechanism and how to access it. If the project was categorized as High Risk through the SESP, a project -level grievance mechanism was in place and project affected people informed. If grievances were received, they were responded to but faced challenges in arriving at a resolution.
- 1: *Project-affected people was not informed of UNDP's Corporate Accountability Mechanism. If grievances were received, they were not responded to. (any may be true)*

**Evidence:**

Je ne sais pas quoi répondre ici

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No documents available.			

**Management & Monitoring****Quality Rating: Satisfactory**

9. Was the project's M&E Plan adequately implemented?

- 3: The project had a comprehensive and costed M&E plan. Baselines, targets and milestones were fully populated. Progress data against indicators in the project's RRF was reported regularly using credible data sources and collected according to the frequency stated in the Plan, including sex disaggregated data as relevant. Any evaluations conducted, if relevant, fully meet decentralized evaluation standards, including gender UNEG standards. Lessons learned, included during evaluations and/or After-Action Reviews, were used to take corrective actions when necessary. (all must be true)
- 2: *The project costed M&E Plan, and most baselines and targets were populated. Progress data against indicators in the project's RRF was collected on a regular basis, although there was may be some slippage in following the frequency stated in the Plan and data sources was not always reliable. Any evaluations conducted, if relevant, met most decentralized evaluation standards. Lessons learned were captured but were used to take corrective actions. (all must be true)*
- 1: The project had M&E Plan, but costs were not clearly planned and budgeted for, or were unrealistic. Progress data was not regularly collected against the indicators in the project's RRF. Evaluations did not meet decentralized evaluation standards. Lessons learned were rarely captured and used. Select this option also if the project did not have an M&E plan.

**Evidence:**

Le suivi et l'évaluation ont été assurée conformément au plan envisagé, les résultats systématiquement désagrégés selon le sexe. des produits de connaissance ont été élaborés et documentés. les leçons apprises seront consignées dans le rapport final.

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1	Rapportannueluniversité2020VF-28042021SA_10447_309 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Rapportannueluniversité2020VF-28042021SA_10447_309.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Rapportannueluniversité2020VF-28042021SA_10447_309.pdf</a> )	chahrazed.ben-hamida@undp.org	12/6/2021 12:59:00 PM

10. Was the project's governance mechanism (i.e., the project board or equivalent) function as intended?

- 3: The project's governance mechanism operated well, and was a model for other projects. It met in the agreed frequency stated in the project document and the minutes of the meetings were all on file. There was regular (at least annual) progress reporting to the project board or equivalent on results, risks and opportunities. It is clear that the project board explicitly reviewed and used evidence, including progress data, knowledge, lessons and evaluations, as the basis for informing management decisions (e.g., change in strategy, approach, work plan.) (all must be true to select this option)
- 2: *The project's governance mechanism met in the agreed frequency and minutes of the meeting are on file. A project progress report was submitted to the project board or equivalent at least once per year, covering results, risks and opportunities. (both must be true to select this option)*
- 1: The project's governance mechanism did not meet in the frequency stated in the project document over the past year and/or the project board or equivalent was not functioning as a decision-making body for the project as intended.

**Evidence:**

La gouvernance du projet a bien été assurée conformément à la périodicité et aux mécanismes prévus par le document de projet. Des réunions périodiques ont été tenues avec les partenaires pour le suivi et l'évaluation de chaque étape et pour la prise des décisions pour l'implémentation et les éventuelles corrections. Le suivi rapproché a permis de générer une bonne pratique relative à l'élaboration d'un plan de contingence sectoriel (suite à une concertation entre le projet et le partenaire, cela a été dupliqué par le projet justice).

**List of Uploaded Documents**

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1	CRRéunionPNUDMinistèrePlannification8dec_10447_310 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRRéunionPNUDMinistèrePlannification8dec_10447_310.docx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRRéunionPNUDMinistèrePlannification8dec_10447_310.docx</a> )	chahrazed.ben-hamida@undp.org	12/6/2021 1:21:00 PM
2	CRréunion23-10Sibechir_10447_310 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRréunion23-10Sibechir_10447_310.docx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRréunion23-10Sibechir_10447_310.docx</a> )	chahrazed.ben-hamida@undp.org	12/6/2021 1:22:00 PM
3	CRRéunionuniversitéSfax02-11-2169_10447_310 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRRéunionuniversitéSfax02-11-2169_10447_310.docx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRRéunionuniversitéSfax02-11-2169_10447_310.docx</a> )	chahrazed.ben-hamida@undp.org	12/6/2021 1:22:00 PM
4	CRRéunionPNUDMinistère13_10447_310 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRRéunionPNUDMinistère13_10447_310.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/CRRéunionPNUDMinistère13_10447_310.pdf</a> )	chahrazed.ben-hamida@undp.org	12/6/2021 1:21:00 PM

11. Were risks to the project adequately monitored and managed?

- 3: The project monitored risks every quarter and consulted with the key stakeholders, security advisors, to identify continuing and emerging risks to assess if the main assumptions remained valid. There is clear evidence that relevant management plans and mitigating measures were fully implemented to address each key project risk and were updated to reflect the latest risk assessment. (all must be true)
- 2: The project monitored risks every year, as evidenced by an updated risk log. Some updates were made to management plans and mitigation measures.
- 1: The risk log was not updated as required. There was may be some evidence that the project monitored risks that may affected the project's achievement of results, but there is no explicit evidence that management actions were taken to mitigate risks.

**Evidence:**

Le suivi, actualisation, mitigation des risques ont été assurés ceci à été fait de manière très récurrente et régulière un échange quasi quotidien avec le partenaire notamment durant la période de covid qui a couvert une bonne partie de la période de mise en oeuvre du projet

**List of Uploaded Documents**

#	File Name	Modified By	Modified On
1	exemplemailsuivimitigationdesrisquesetcommunicationavecpartenaire_10447_311 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/exemplemailsuivimitigationdesrisquesetcommunicationavecpartenaire_10447_311.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/exemplemailsuivimitigationdesrisquesetcommunicationavecpartenaire_10447_311.pdf</a> )	chahrazed.ben-hamida@undp.org	12/6/2021 1:56:00 PM
2	RisquesUniversité_10447_311 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/RisquesUniversité_10447_311.docx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/RisquesUniversité_10447_311.docx</a> )	chahrazed.ben-hamida@undp.org	12/8/2021 9:29:00 PM

**Efficient****Quality Rating: Exemplary**

12. Adequate resources were mobilized to achieve intended results. If not, management decisions were taken to adjust expected results in the project's results framework.

- Yes
- No

**Evidence:**

Il y a eu un grand effort qui a été entrepris pour mobiliser des fonds au projet.

une réunion des bailleurs potentiels, plusieurs échanges bilatéraux avec des bailleurs potentiels et des requêtes formulées de manière formelles.

ces efforts n'ont pas permis de lever les fonds compte tenu du contexte covid qui a modifié les priorités pour les bailleurs initialement envisagés (UK). des décisions managériales ont été prises pour s'adapter à cela. La mise en œuvre du projet s'est concentré sur les activités catalytiques qui ont pu être financés par des fonds TRAC. la complémentarité du projet avec d'autres projets du même portefeuille a pu être mise à profit pour financer certaines activités dans le cadre d'un partenariat inter projet avec TARABOT pour l'étude sur les dynamiques de conflits dans l'espace universitaire. et aussi de financer des activités dans le cadre du portefeuille ODD16.

il est à noter que le décalage entre le budget estimatif posé lors de la conception du projet entre 2017 et 2018 et les fonds réellement mobilisés est principalement dû à des changements de conjoncture assez importants principalement liés à la crise COVID et l'instabilité gouvernementale qui ont eu un impact assez imprévisible et important.

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#	File Name	Modified By	Modified On
1	1CSSFdocumentation-UNDP2020-2021-12-mars_10447_312 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/1CSSFdocumentation-UNDP2020-2021-12-mars_10447_312.xlsx">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/1CSSFdocumentation-UNDP2020-2021-12-mars_10447_312.xlsx</a> )	chahrazed.ben-hamida@undp.org	12/6/2021 2:28:00 PM
2	exemplemailUK_10447_312 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/exemplemailUK_10447_312.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/exemplemailUK_10447_312.pdf</a> )	chahrazed.ben-hamida@undp.org	12/6/2021 2:31:00 PM

13. Were project inputs procured and delivered on time to efficiently contribute to results?

- 3: *The project had a procurement plan and kept it updated. The project quarterly reviewed operational bottlenecks to procuring inputs in a timely manner and addressed them through appropriate management actions. (all must be true)*
- 2: The project had updated procurement plan. The project annually reviewed operational bottlenecks to procuring inputs in a timely manner and addressed them through appropriate management actions. (all must be true)
- 1: The project did not have an updated procurement plan. The project team may or may not have reviewed operational bottlenecks to procuring inputs regularly, however management actions were not taken to address them.

**Evidence:**

La mise à jour a été faite de manière régulière et rap prochée

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No documents available.			

14. Was there regular monitoring and recording of cost efficiencies, taking into account the expected quality of results?

- 3: *There is evidence that the project regularly reviewed costs against relevant comparators (e.g., other projects or country offices) or industry benchmarks to ensure the project maximized results delivered with given resources. The project actively coordinated with other relevant ongoing projects and initiatives (UNDP or other) to ensure complementarity and sought efficiencies wherever possible (e.g. joint activities.) (both must be true)*
- 2: The project monitored its own costs and gave anecdotal examples of cost efficiencies (e.g., spending less to get the same result,) but there was no systematic analysis of costs and no link to the expected quality of results delivered. The project coordinated activities with other projects to achieve cost efficiency gains.
- 1: There is little or no evidence that the project monitored its own costs and considered ways to save money beyond following standard procurement rules.

**Evidence:**

L'ensemble des dépenses at cout étaient soumis à c ontrôle et révision. des devis comparatifs systématiq uement sollicités avant achats à chaque fois que le montant l'exigeait. les honoraires attribué conformé ment à la grille en vigueur et en s'assurant de toujou rs avoir le meilleur rapport qualité prix.

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**Effective****Quality Rating: Satisfactory**

15. Was the project on track and delivered its expected outputs?

- Yes  
 No

**Evidence:**

Malgré un contexte de mise en œuvre particulièrement difficile (instabilité gouvernementale : 4 ministres en moins de 3 ans et pandémie de COVID19 ) le projet a réussi à délivrer ses outputs, mis à part celui relatif aux initiatives de la société civile qui n'a pas pu être mis en œuvre vu le contexte sanitaire qui a imposé que durant presque deux années universitaires les études se fassent en distanciel. Tous les autres outputs ont été réalisés le partenaire a été doté d'une capacité supplémentaire et est à présent capable de délivrer un nouveau service qu'il n'était pas capable de délivrer avant. Il est doté d'une vision stratégique pour la cohésion sociale, d'un mécanisme d'égal de médiation incarné par les CMU, d'une connaissance actualisée sur les dynamiques de conflits dans l'espace universitaire, et d'un noyau de personnes ressources de l'espace universitaires formées à la médiation.

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#	File Name	Modified By	Modified On
1	Rapportannueluniversité2020VF-28042021SA_10447_315 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Rapportannueluniversité2020VF-28042021SA_10447_315.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/Rapportannueluniversité2020VF-28042021SA_10447_315.pdf</a> )	chahrazed.ben-hamida@undp.org	12/8/2021 11:02:00 PM
2	RapportFinalcohésionsociale2016-2019_10447_315 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/RapportFinalcohésionsociale2016-2019_10447_315.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/RapportFinalcohésionsociale2016-2019_10447_315.pdf</a> )	chahrazed.ben-hamida@undp.org	12/8/2021 11:06:00 PM

16. Were there regular reviews of the work plan to ensure that the project was on track to achieve the desired results, and to inform course corrections if needed?

- 3: Quarterly progress data informed regular reviews of the project work plan to ensure that the activities implemented were most likely to achieve the desired results. There is evidence that data and lessons learned (including from evaluations /or After-Action Reviews) were used to inform course corrections, as needed. Any necessary budget revisions were made. (both must be true)
- 2: *There was at least one review of the work plan per year with a view to assessing if project activities were on track to achieving the desired development results (i.e., outputs.) There may or may not be evidence that data or lessons learned were used to inform the review(s). Any necessary budget revisions have been made.*
- 1: While the project team may have reviewed the work plan at least once over the past year to ensure outputs were delivered on time, no link was made to the delivery of desired development results. Select this option also if no review of the work plan by management took place.

**Evidence:**

les révision et le suivi a été fait au moins de manière annuelle en plus du suivi effectué de manière plus r approché dans le cadre des réunions de suivi et de planification aussi bien dans la cadre de l'équipe q u'avec le partenaire

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17. Were the targeted groups systematically identified and engaged, prioritizing the marginalized and excluded, to ensure results were achieved as expected?

- 3: The project targeted specific groups and/or geographic areas, identified by using credible data sources on their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. There is clear evidence that the targeted groups were reached as intended. The project engaged regularly with targeted groups over the past year to assess whether they benefited as expected and adjustments were made if necessary, to refine targeting. (all must be true)
- 2: The project targeted specific groups and/or geographic areas, based on some evidence of their capacity needs, deprivation and/or exclusion from development opportunities relevant to the project's area of work. Some evidence is provided to confirm that project beneficiaries are members of the targeted groups. There was some engagement with beneficiaries in the past year to assess whether they were benefiting as expected. (all must be true)
- 1: *The project did not report on specific targeted groups. There is no evidence to confirm that project beneficiaries are populations have capacity needs or are deprived and/or excluded from development opportunities relevant to the project area of work. There is some engagement with beneficiaries to assess whether they benefited as expected, but it was limited or did not occurred in the past year.*
- Not Applicable

**Evidence:**

Le projet visait principalement le système universitaire et des partenaires institutionnels pour l'appui à la mise en place d'une politique sectorielle de renforcement de la cohésion sociale, ceci dit un intérêt a été porté notamment pour que les femmes soient dûment impliquées et représentées ce qui a été traduit dans l'article de l'arrêté ministériel qui prévoit l'égalité de représentativité des femmes dans la composition des CMU

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**Sustainability & National Ownership****Quality Rating: Satisfactory**

18. Were stakeholders and national partners fully engaged in the decision-making, implementation and monitoring of the project?

- 3: Only national systems (i.e., procurement, monitoring, evaluation, etc.) were used to fully implement and monitor the project. All relevant stakeholders and partners were fully and actively engaged in the process, playing a lead role in project decision-making, implementation and monitoring. (both must be true)
- 2: *National systems (i.e., procurement, monitoring, evaluation, etc.) were used to implement and monitor the project (such as country office support or project systems) were also used, if necessary. All relevant stakeholders and partners were actively engaged in the process, playing an active role in project decision-making, implementation and monitoring. (both must be true)*
- 1: There was relatively limited or no engagement with national stakeholders and partners in the decision-making, implementation and/or monitoring of the project.
- Not Applicable

**Evidence:**

le partenaire national était complètement engagé dans la conception et ensuite la mise en œuvre du tout le projet. l'ensemble des output ont été appropriés par le partenaires national qui les a endossé et présentée en son nom. le partenaire national MESRS a traduit cette appropriation par l'édition d'un texte légal qui consacre les Centres de Médiation Universitaire

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19. Were there regular monitoring of changes in capacities and performance of institutions and systems relevant to the project, as needed, and were the implementation [arrangements](#)<sup>8</sup> adjusted according to changes in partner capacities?

- 3: Changes in capacities and performance of national institutions and systems were assessed/monitored using clear indicators, rigorous methods of data collection and credible data sources including relevant HACT assurance activities. Implementation arrangements were formally reviewed and adjusted, if needed, in agreement with partners according to changes in partner capacities. (all must be true)
- 2: Aspects of changes in capacities and performance of relevant national institutions and systems were monitored by the project using indicators and reasonably credible data sources including relevant HACT assurance activities. Some adjustment was made to implementation arrangements if needed to reflect changes in partner capacities. (all must be true)
- 1: Some aspects of changes in capacities and performance of relevant national institutions and systems may have been monitored by the project, however changes to implementation arrangements have not been considered. Also select this option if changes in capacities and performance of relevant national institutions and systems have not been monitored by the project.
- Not Applicable*

**Evidence:**

.Le projet est mis en œuvre sous les modalités DIM. Les capacités ont été accompagnées par des formations sur la médiation- dans la limite de ce qui était possible avec la pandémie COVID-19. La durée du projet ne permet pas déjà d'évaluer cette évolution (résilience du système face aux dynamiques de conflit) il s'agit d'un changement qui est évalué sur un plus long terme

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20. Were the transition and phase-out arrangements were reviewed and adjusted according to progress (including financial commitment and capacity).

- 3: The project's governance mechanism regularly reviewed the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan. The plan was implemented as planned by the end of the project, taking into account any adjustments made during implementation. (both must be true)
- 2: *There was a review of the project's sustainability plan, including arrangements for transition and phase-out, to ensure the project remained on track in meeting the requirements set out by the plan.*
- 1: The project may have had a sustainability plan but there was no review of this strategy after it was developed. Also select this option if the project did not have a sustainability strategy.

**Evidence:**

Une stratégie de sortie a été mise en place et assurée, un CMU pilote a été accompagné et mis en place afin qu'il puisse être dupliqué et que le noyau de médiateurs établie continue la dissémination des connaissances en matière de médiation. le projet a été récupéré par les universités et intégré dans leur budgétisation relative au projet Promess, le PNUD a à ce titre reçu une non objection de la part de la banque mondiale qui finance le programme PAQ pour que des fonds soient alloués à l'implémentation des CMU

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1	TalkingpointsréunionMESRSBanqueMondiale_10447_320 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/TalkingpointsréunionMESRSBanqueMondiale_10447_320.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/TalkingpointsréunionMESRSBanqueMondiale_10447_320.pdf</a> )	chahrazed.ben-hamida@undp.org	12/8/2021 11:10:00 PM
2	mailreunionSMministreajustementsliésàCOVID_10447_320 ( <a href="https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/mailreunionSMministreajustementsliésàCOVID_10447_320.pdf">https://intranet.undp.org/apps/ProjectQA/QAFormDocuments/mailreunionSMministreajustementsliésàCOVID_10447_320.pdf</a> )	chahrazed.ben-hamida@undp.org	12/8/2021 11:11:00 PM

**QA Summary/Final Project Board Comments**